



### **ARKANSAS VETERANS' BENEFITS AND SERVICES**

As mandated by Act 655 of 2025 of the Arkansas General Assembly, this poster provides essential information on benefits and services available to service members and veterans.

# Arkansas Department of Veterans Affairs (ADVA)

• **Phone:** 501-683-2382

• Website: www.veterans.arkansas.gov

 501 Woodlane St, 401N Little Rock, AR 72201

# Arkansas Department of Labor and Licensing (ADLL)

• **Phone:** 501-682-4500

• Website: labor.arkansas.gov

 900 W Capitol Little Rock, AR 72201

**Summary of Arkansas Military and Veterans Benefits:** Arkansas offers special benefits for Service members, Veterans, and their Families including property tax exemptions, state employment preferences, education and tuition assistance, vehicle tags, as well as hunting and fishing license privileges. Eligibility for some benefits may depend on residency, military component, and Veteran disability status.

# U.S. Department of Veterans Affairs (VA) Resources Substance Abuse and Mental Health Treatment Options

- Mental Health Support and Services: Find treatment and support for mental health problems like PTSD, MST, depression, grief, substance use problems, and anxiety-related conditions.
  - o **Website:** <u>www.mentalhealth.va.gov</u>
- Connect with Social Workers: Get help with resources, crisis intervention, intimate
  partner violence, food insecurity, substance use dependence, and support for housing
  instability.
  - o VA Health Care Hotline: (877) 222-8387 (press 0)
  - Website: <u>www.socialwork.va.gov</u>
- **Veterans Crisis Line:** Connect with caring, qualified VA responders. Confidential support is available 24/7.
  - o Call: Dial 988 and Press 1
  - Text: 838255
  - o Chat Online: VeteransCrisisLine.net
  - o **TTY:** 800-799-4889

## **Educational, Workforce, and Training Resources**

- Apply for and manage GI Bill and other education benefits: Help pay for college and training programs.
  - VA Education Benefits Assistance Service Line:

• From the U.S.: (888) 442-4551

• From overseas: 001-918-781-5678

- o Website: <a href="https://www.va.gov/education/about-gi-bill-benefits/">www.va.gov/education/about-gi-bill-benefits/</a>
- **Veteran Readiness and Employment (VR&E):** Service members and veterans with service-connected disabilities may qualify for VR&E, also known as Chapter 31.
  - o **Website:** <u>www.va.gov/careers-employment/vocational-rehabilitation/</u>
- Careers and Employment: Apply for Veteran Readiness and Employment (VR&E), get support for your Veteran-owned small business, and access other career resources.
  - o **MyVA411:** (800) 698-2411
  - Website: www.va.gov/careers-employment/

## Tax Benefits

- Military Pay Exempt from Arkansas State Taxes:
  - Military pay received by Service members serving in an active or reserve component of the U.S. Armed Forces is exempt from Arkansas income tax.
  - o Military retirement pay is exempt from Arkansas income taxes.
  - Arkansas State Taxes on Military Disability Retirement Pay: Military disability retirement pay received as a pension, annuity, or similar allowance for personal injury or sickness resulting from active service in the U.S. Armed Forces should not be included in taxable income.

Arkansas has many more options for Tax relief for Military and Veterans. You can see an up-to-date list at <a href="https://myarmybenefits.us.army.mil/Benefit-Library/State/Territory-Benefits/Arkansas#Taxes">https://myarmybenefits.us.army.mil/Benefit-Library/State/Territory-Benefits/Arkansas#Taxes</a>

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#### Veteran Designation on Arkansas ID Card and Driver's License:

Arkansas resident Veterans who received an honorable discharge from service in the U.S. Armed Forces can request a Veteran designation on their Arkansas driver's license or ID card. Veterans can apply at any <u>Arkansas Driver Control Office</u>.

- Veterans must provide one of the following documents as proof of eligibility:
  - o DD214, Certificate of Release or Discharge from Active Duty
  - o NGB 22, Report of Separation
  - Veterans ID card issued by the VA
  - o DD256 or 257, Discharge Certificate
  - o DD2, retired Veteran ID card

## Eligibility for Unemployment Insurance (UI) Benefits Under State and Federal Law

- The Arkansas Division of Workforce Services (ADWS) administers the Arkansas UI program
  that provides temporary financial assistance for workers who are unemployed through no
  fault of their own.
  - Applicants can file a claim for UI online at the <u>ADWS, EZARC UI Claim webpage</u>
     (Monday through Friday, 6 a.m. 6 p.m., and Sunday 7 a.m. 6 p.m.).
  - o For more information or questions, please call the UI Service Center at 844-908-2178 (Monday through Friday, 8 a.m. 3:30 p.m.).

#### **Legal Services**

- Find local Veteran Service Organizations (VSO): Get help from an accredited representative.
  - o **MyVA411:** (800) 698-2411
  - o Website: www.va.gov/get-help-from-accredited-representative/

#### **Additional VA Benefits and Services**

- VA Health Care: Apply for VA health care, learn how to access services, and manage your health and benefits online.
  - VA Health Care Hotline: (877) 222-8387 (press 0)
  - Website: www.va.gov/health-care/how-to-apply/
- **Disability and Benefits:** File a claim for disability compensation for conditions related to your military service and manage your benefits.
  - o VA Benefits Hotline: (800) 827-1000
  - Website: www.va.gov/disability/how-to-file-claim/
- Homelessness Support, Housing Assistance, VA Home Loans: VA can connect you with housing resources and offer benefits to help build, improve, or keep your current home.
  - o Call Center for Homeless Veterans: (877) 424-3838
  - Website: www.va.gov/homeless/
  - VA Loan Guaranty Service: (877) 827-3702
  - Website: <u>www.va.gov/housing-assistance/home-loans</u>
- **Pension:** Apply for monthly payments for wartime Veterans and survivors with limited or no income who meet certain requirements.
  - VA Benefits Hotline: (800) 827-1000
  - Website: www.va.gov/pension/
- **Burials and Memorials:** Determine burial eligibility, get help planning a burial in a VA national cemetery, order memorial items for Veterans.
  - o VA National Cemetery Office: (800) 535-1117
  - o **Website:** <u>www.va.gov/burials-memorials/schedule-a-burial/</u>
- Family Member, Caregiver, and Survivor Benefits: Learn about benefits you may qualify for as a Veteran spouse, dependent, or survivor.
  - VA Benefits Hotline: (800) 827-1000
  - Website: <u>www.va.gov/family-and-caregiver-benefits/</u>