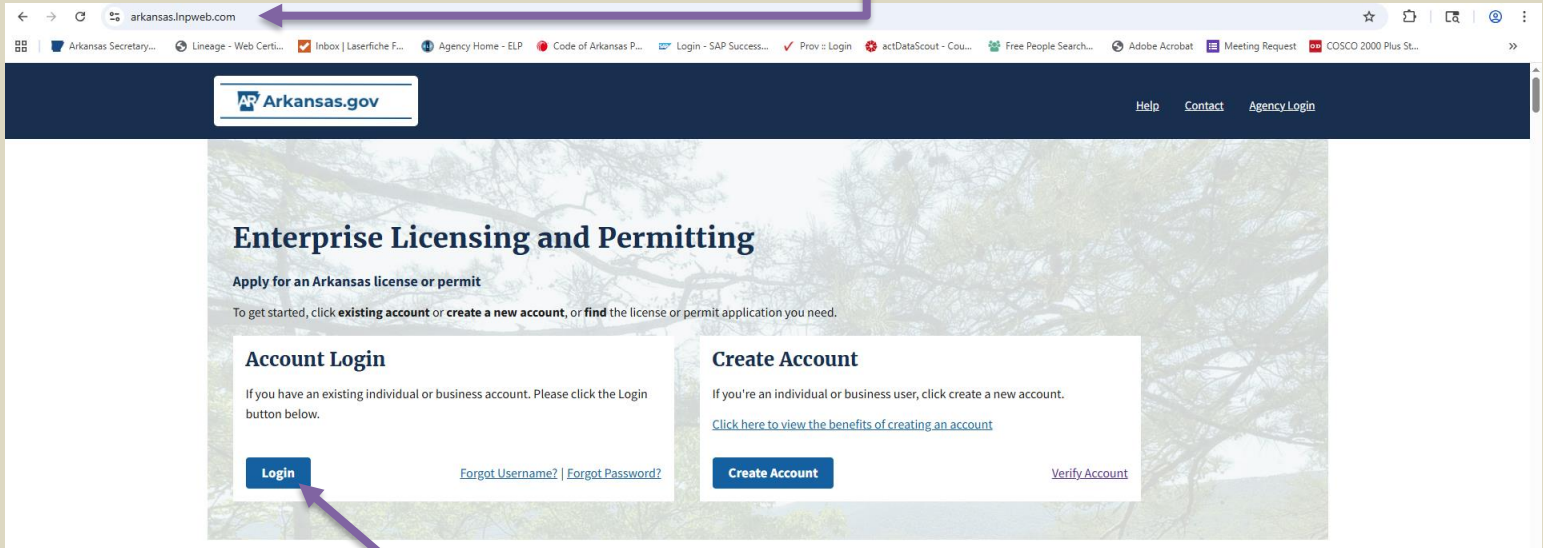
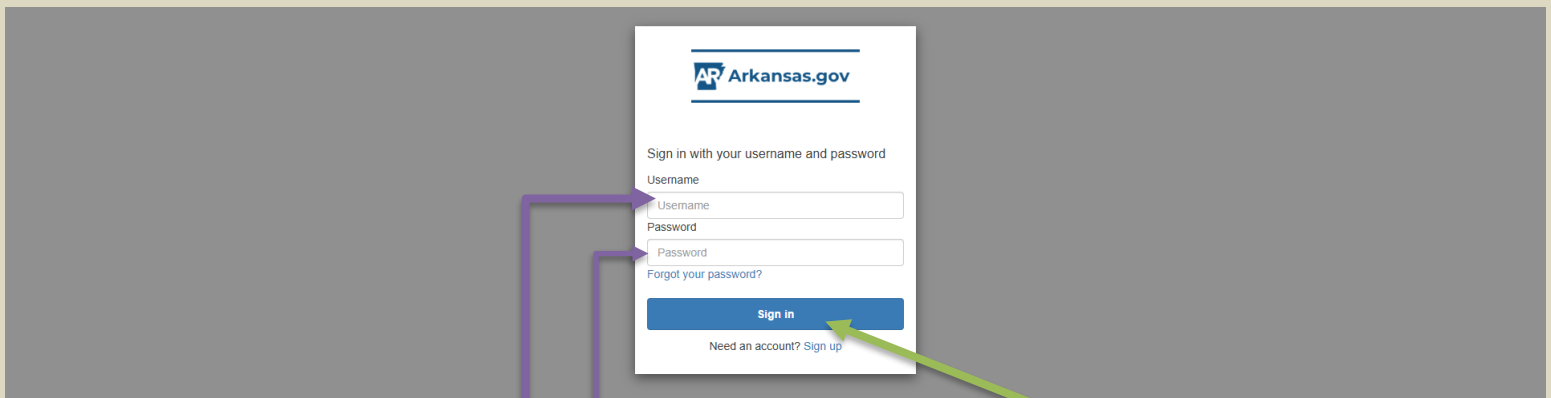


HOW TO CHANGE/UPDATE YOUR PERSONAL INFORMATION IN ELP

1.) VISIT <https://arkansas.lnpweb.com/>



2.) **CLICK LOGIN** – For this guide we are showing you an individual licensee profile. You can perform the same actions in a business profile.



3.) **ENTER YOUR USERNAME AND PASSWORD AND CLICK SIGN IN.**

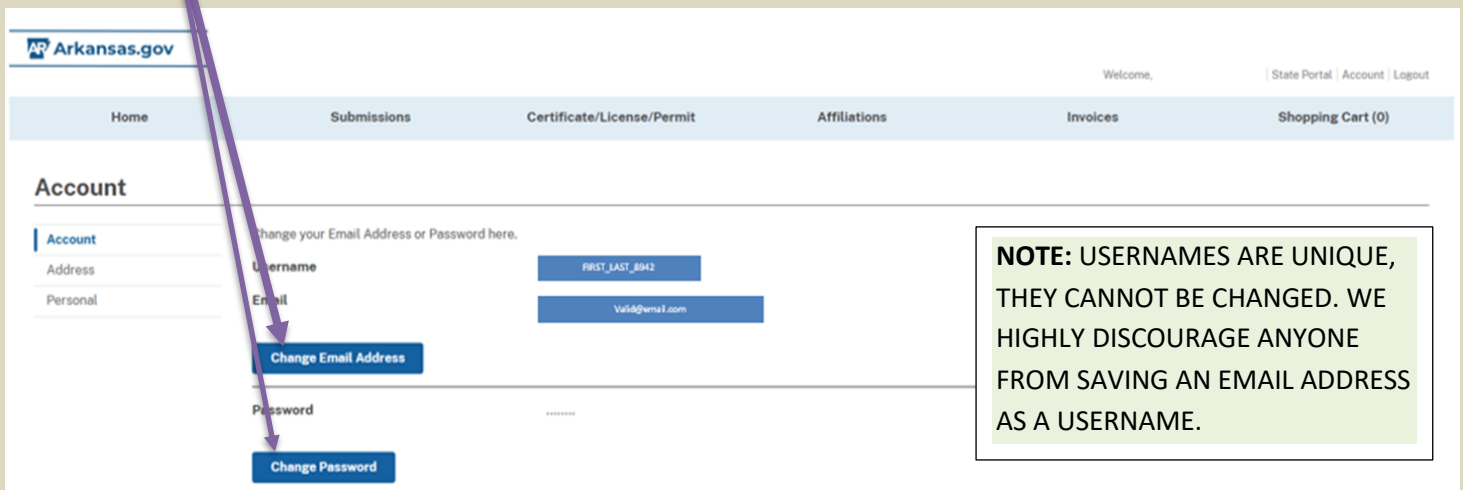
NOTE: If you were issued a license or registrant card **before** April 1, 2025, your username was generated by the system.

If you obtained a license or registrant card **after** April 1, 2025, you should have created your username.

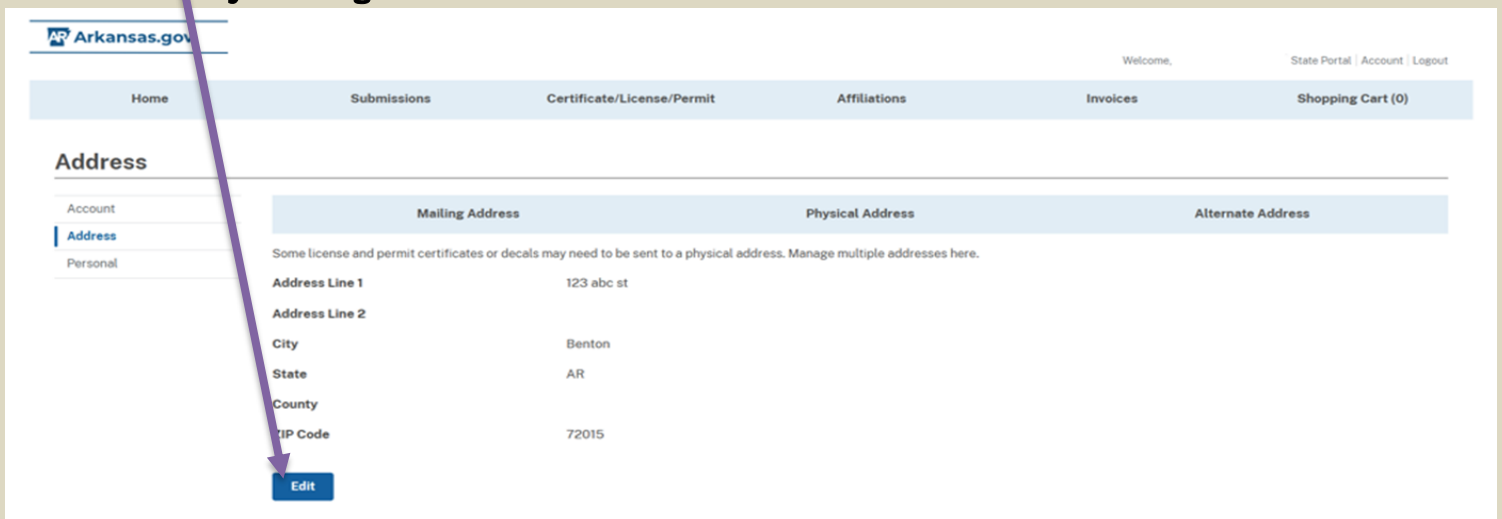
4.) THIS IS THE HOME DASHBOARD OF YOUR PROFILE. FROM HERE YOU WILL WANT TO CLICK ACCOUNT.



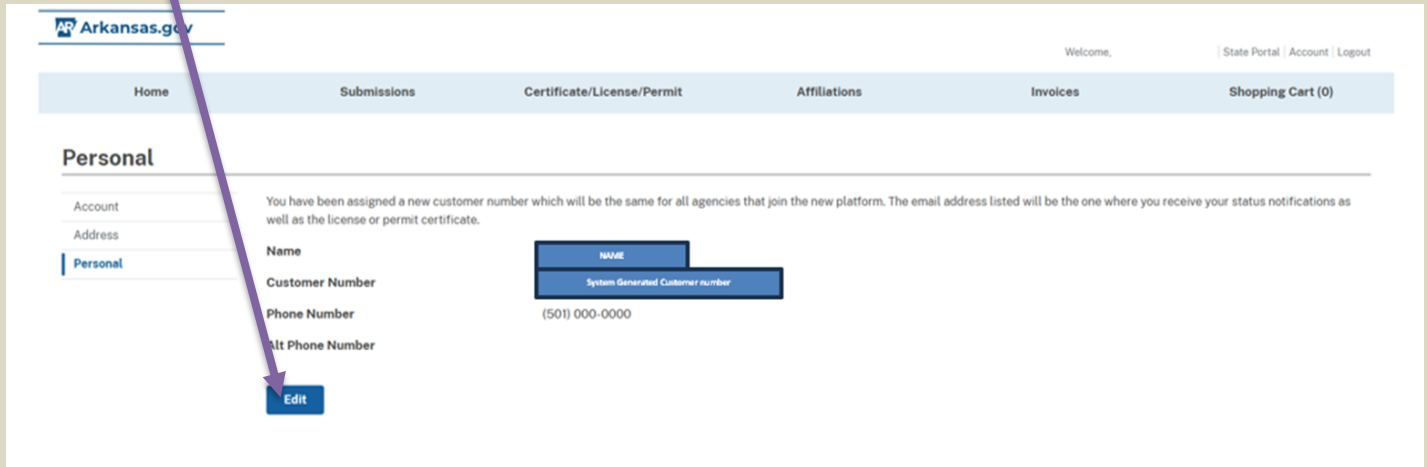
5.) Under Account you can change your email by clicking the change the email address button or your password by clicking the change password button, USERNAMES CAN NEVER CHANGE.



6.) In the Address selection you can change your mailing or physical address by clicking the edit button.



7.) In the Personal selection you can make changes to your name or phone number by clicking edit.



Other Guides that are available to Navigate through ELP for HVAC

- **Dashboard 101 Guide**
- **[Organization Registration Guide](#)**
- **[Contractor Application Guide](#)**
- **Contractor Renewal Application Guide**
- **New Registrant Application Guide**
- **Registrant Renew Application Guide**
- **How to apply for the Exam Clearance**
- **How to activate a profile**