



Arkansas Towing and Recovery Board
900 West Capitol Avenue, Suite 400
Little Rock, AR 72201
Phone: 501-682-3801

Sarah Huckabee Sanders
Governor
Daryl Bassett
Secretary
Paul Burnett
Director

MINUTES

Arkansas Towing & Recovery Board • January 20th, 2026

The Arkansas Towing & Recovery Board convened on Tuesday, January 20th, 2026, at 9:00 a.m. The meeting was held at the Arkansas Department of Labor and Licensing at 900 West Capitol Avenue, Suite 400, Little Rock, Arkansas, 72201.

Chair Richard “Bubba” Smith called the meeting to order at 9:15 a.m. Director Burnett conducted the roll call; Bubba Smith, Brad Bohannon, Tom Brown, Toby Harrington, Glenn Riels, Pete Roberts, Clay Sanders, and Matt Ross were present. Joe Spadoni was absent. Director Paul Burnett, Investigator Hunter Glover, and Deputy Attorney General Doralee Chandler also attended.

Minutes Approval:

The Board was given January 28th, 2025, January 29th, 2025, and October 29th, 2025, minutes for approval. The minutes were approved on a motion by Roberts, second by Brown. Motion carried 8-0.

New Business:

Director Burnett advised by law that the board must approve the following at the first meeting held for the new year. Authorization of board expense reimbursements, stipends, for the 2026 calendar year. Motion by Smith, seconded by Brown. Motion carried 8-0. Approval of the use of Zoom/virtual meetings for 2026 calendar year. Motion by Roberts, seconded by Harrington. Motion carried 8-0. Motion by Roberts to pay mileage for 2026 calendar year, seconded by Harrington. Motion carried 8-0. Motion by Roberts to provide meals for 2026 Calendar year. seconded by Brown. Motion carried 8-0.

Director Burnett had the Statements of Financial Interest on hand and had Monica Simon come to notarize each board member SFI.

Consent Agreements:

Deputy Attorney General Doralee Chandler presented 25 Consent Agreements to the board for approval that had been recommended by the complaint committee. Motion by Roberts to approve the 25 Consent Agreements presented, seconded by Brown. Motion carried 8-0.

2024-0904 OTM
2024-1109 Mike Fredrick’s Body Shop
2024-1112 OTM
2025-0108 Big M Towing & Recovery
2025-0112 Red River Wrecker
2025-0213 Jeff’s Auto & Wrecker
2025-0310 Towmater Towing

2025-0315 Reliable Recovery
2025-0410 Stealth Recovery
2025-0502 Phillips Brothers Towing
2025-0511 Jim Erwin Wrecker
2025-0603 Jim Smith Wrecker
2025-0604 Jeff's Auto & Wrecker
2025-0609 Advanced Auto & Wrecker
2025-0708 Arndt's Service
2025-0710 Garey Towing
2025-0801 Foster Towing
2025-0803 Reliable Towing
2025-0806 Wayne Edwards Parts & Service
2025-0807 Jim Smith
2025-0903 Double D Towing
2025-1005 Meeks Towing
2025-1006 Clark Towing
2025-1009 McKnight EWS

Disciplinary Hearing: Bubba Smith, Chairman, served as the hearing officer.

2024-0804: 365 Towing and Recovery/ Razorcut Service LLC, (Russell Meeks& Lauren Meeeks). Kitty Cone and Doralee Chandler agreed to a consent agreement before the hearing. Ms. Cone agreed to remove \$350 from the invoice for the winching charges. Motion by Smith and a second by Ross. Motion carried 8-0.

2024-0107: M&A Wrecker Service, (Johnny Draper). The previous board had issued a \$5000.00 penalty for towing without a license. Director Burnett asked to dismiss this case because Mr. Draper had obtained his license and paid over \$2,000.00 in fines and late fees to bring his company current with the Board.

2024-0608: C&C Wecker Service Inc. (Roy Chisum). **Ruling:** \$250.00 Civil Penalty. Failure to complete an itemized invoice. The Civil Penalty shall be paid 30 days after receipt of the final order. Restitution of \$250.00 plus 9.5% tax for \$273.75 to the complainant. Motion by Roberts and seconded by Brown. Motion carried 8-0.

Business:

Director's Report: Director Burnett addressed the Board with several items. The first item addressed was new Regulator Licensing and Permitting (RLP) electronic licensing program all board and commissions will be transitioned to. The ATRB staff will start testing RLP in April. ATRB will go live with the program for the industry to use in October. The staff is working on alternatives to help industry owners/managers that do not have the capability to use the internet.

Director Burnett addressed Lost Auto and how much money we are losing by not holding companies accountable for not using the website required by statute. Director Burnett advised that the previous board would not issue fines for not using Lost Auto, his staff is adding this charge in the notice of hearings moving forward.

Director Burnett addressed hearing statuses as well as complaint statuses. Chairman Smith and Director Burnett have set a goal to have all 2024 and 2025 cases completed and resolved by July 1, 2026.

The last item addressed with board was the 2025 Citation report. The staff has issued 72 citations. 26 citations have been paid totaling \$6,050.00. Of the 72 total citations, 24 citations are unpaid/outstanding totaling \$3,875.00. 54 citations were issued for towing without a license or permit.

Financial Report: Director Burnett gave the financial report based on the information received from Finance.

Legal Update: Deputy Attorney General Doralee Chandler gave the board an update on cases that are being appealed by tow companies from earlier hearings.

Other Business:

The board brought up allowing the Director to dismiss complaints without merit or if the board has no jurisdictional authority to investigate. The board will set the parameters for the Director at the next meeting. The Director is going to give the board a list to decide what can be dismissed and what needs to be brought before the complaint committee. Motion by Bohannon and seconded by Brown. Motion carried 8-0.

Roberts made a motion to extend the 45-day complaint process indefinitely until the board is caught up after the previous board was dissolved. Brown seconded the motion. Motion carried 8-0.

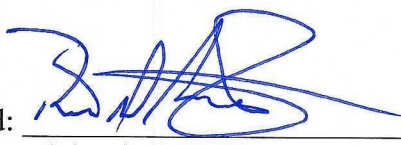
Next meetings:

February 18th, February 24th, February 25th, March 17th, March 31st, and April 16th, 2026, at 900 West Capitol Avenue, Little Rock, Arkansas.

With no other business, the meeting was concluded. Motion by Ross to adjourn, seconded by Harrington.
Approved 8-0

The meeting adjourned at 12:43 p.m.

Attest: 
Paul Burnett, Director

Signed: 
Richard "Bubba" Smith, Chair

Date Approved: 02/18/2026